

End-of-life support

Every technical product has its own life cycle, beginning with general availability and ending with the date of the last order. Even items with long-term availability undergo technical changes or are discontinued. If the item in question is an active part of your bill of materials (BOM), you will often find yourself faced with challenges.

You will be informed quickly and reliably with our **End-of-Life SUPPORT System**.

With GLYN, you are relying on a partner with over 40 years of experience. We maintain personal contacts with our manufacturers, directly exchanging important information.

The End-of-Life SUPPORT System offers you stable, resilient and automated processes for your obsolescence management. We systematically determine whether you are affected by changes or cancellations. We check whether we have supplied you with the component in the last five years or offered it in the last six months. In addition, our franchise manufacturers are bound by JEDEC's discontinuation/change standards.

Full transparency for you and your procurement planning is particularly important, which is why we promptly provide you with all information we receive from our franchise manufacturers. In this way, you gain detailed knowledge about any changes to the respective product. In case of a discontinuation, the last-time-buy and last-time-shipment data is crucial for your planning.

In addition, our engineers provide the usual first-class technical SUPPORT. You will receive expert advice on possible replacement articles or alternatives. Together with you, our commercial SUPPORT will coordinate the remaining coverage with the discontinued article and your requirements for the successor. In cooperation with you and the manufacturer, we therefore ensure a seamless transition.

Our aim is to inform you **quickly and reliably**.

For this reason, please let us know your destination address for notifications of product changes and discontinuations at pcn-pdn@glyn.de.

Do you need a product for which the manufacturer's last-time-buy option has already expired? In that case, we recommend our sourcing SUPPORT. Simply ask us about the respective item. We look for opportunities for international sourcing through our qualified sources.